

# Automotion Warranty

Warranty that works



## Introduction to Automotion

### Automotion Warranty

Automotion is a national used car warranty programme which is available from franchised dealers and certain selected quality used vehicle dealerships.

By using Automotion we can offer our customers a range of warranties for all ages of vehicles, from brand new to 15 years old, and 1 mile to 150,000 miles; with levels of cover and claim limits to suit everyone's budget.

### We stand by our claims

At Automotion we pride ourselves on our professional, efficient and sympathetic approach to claims, and take great satisfaction from our highly rated claims service.



## Warranty that works

Quality and dependability are no doubt the main reasons why you chose to purchase your vehicle.

All modern vehicles are designed and built to extremely high standards, with the aim of delivering a fun and carefree driving experience.

However, over time some mechanical and electrical components of your car may wear and in some cases could fail and need replacing; leaving you with an unexpected repair bill.

You can now have peace of mind with an Automotion warranty, which will limit your exposure to large repair bills for up to 3 years, leaving you to enjoy your new vehicle.

Automotion takes over when your manufacturer's warranty expires, or has already expired, and covers cars and commercials up to 4.6 t GVW.

## We really have got it covered

Replacement vehicle hire is available, up to a value of £60 inc VAT per day, (maximum of 7 days). This is for major repairs, with a labour time in excess of 8 hours. Cover is available 24 hours after a valid repair has commenced (see terms and conditions).

Overnight accommodation or rail fares, up to £100 inc VAT, when a vehicle repair has been authorised (see terms and conditions)

### Additional options (for a fee)

- MOT Test Warranty
- Breakdown Assistance and Home Start

## Vehicle age and mileage eligibility

Automotion has two levels of cover. Eligibility is determined by the age and mileage of the vehicle at point of sale, with unlimited mileage thereafter. Choose a claim limit which best suits your needs.

Vehicle Age/Mileage Eligibility			
Cover level	Gold	Silver	Silver
<b>Vehicle age</b>	0 - 10 years	0 - 10 years	10 - 15 years
<b>Vehicle mileage</b>	0 - 100,000 miles	0 - 100,000 miles	100,000 - 150,000 miles
<b>Type of cover</b>	All Mechanical & Electrical Cover	Listed Components	Listed Components
<b>Individual Claim Limit</b>			
<b>Vehicle Purchase Price</b>	✓	✓	✗
<b>£2,000</b>	✓	✓	✓
<b>£1,000</b>	✓	✓	✓
Total aggregate claim limit for all warranties is the vehicle purchase price.			

### Claim limit example:-

An individual claim limit of £2,000 would mean that with a car costing £7,995, you could make any number of claims, up to a total aggregate of £7,995. However, no individual claim can be for more than £2,000.

N.B. Claims for Multimedia unit (inc Sat Nav and Bluetooth), with a Vehicle Purchase Price claim limit, are capped at £3,000.

<b>Main features</b>	
Day One cover	✓
No excess to pay	✓
We pay the repairer directly, no claim forms or pay and reclaim	✓
Pays for parts, labour and associated repair consumables (oil, anti freeze, air con re-gas)	✓
Use any VAT registered garage or Halfords Autocentre (prior authority always required)	✓
Unlimited mileage for failure of covered parts	✓
The majority of vehicle makes, up to 5000cc, are covered (taxis and driving schools are excluded)	✓
Any period of 3 to 36 months is available, top up any balance of your manufacturer warranty	✓
Gold cover includes wear & tear on covered parts, where the claim is made at less than 70,000 miles	✓
Warranty priced by engine size and if vehicle is a 4x4 or 4x2	✓
Automotion is transferable to a new owner, when vehicle is sold privately	✓
Up to 60 days warranty cover when abroad (EU only)	✓





### Doors and windows

Door locks and electric mirrors  
 Central locking actuator and motor  
 Electric window regulator and motor  
 Wiper motor and washer pump



### Cockpit (Factory fitted items only)

Multimedia unit (inc Sat Nav)  
 Radio/CD/DVD player  
 Touch & TV screens  
 Alarm system  
 Bluetooth

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Air bag system (unless deployed)  
 Cruise control  
 Remote coded key  
 Seats and seat belts  
 Sun roof gears and motors



### Heating & Cooling systems

Heated screen elements  
 Radiator and fan motor  
 Heater matrix and fan motor  
 Heated seat system  
 Water pump  
 Thermostat and housing  
 Air Con Compressor  
 Air Con Condensor



### Exhaust Gas System

Catalytic convertor\*  
 Lifetime sealed DPF unit\*  
 EGR valve  
 Oxygen sensors  
 Manifold inlet and pressure sensor



### Suspension

Shock Absorber  
 Coil spring  
 Propshaft  
 Drive shaft  
 Lower Wishbone  
 Anti-roll bar link  
 Track rod end  
 Suspension arm/ball joint  
 Self levelling system

\*Failure due to wear and tear of a covered component, the catalytic convertor and sealed lifetime DPF units are covered for failure at up to 70,000 miles

# Silver cover

**What is covered:** The sudden and unforeseen failure of the mechanical and electrical parts listed below.

## Engine

All internally lubricated parts, including cylinder head and gasket, **timing belt** and chain, oil pump, pistons and rings, crankshaft, dual mass flywheel. **Turbocharger**, Engine Management ECU



## Gearbox and Differential

All internally lubricated mechanical parts within the gearbox and differential casings, for **Manual** and **Automatic** gearboxes (inc torque convertor), Continuously Variable Transmission, and **Four Wheel Drive** (inc transfer box and haldex units)



## Clutch (excludes friction material)

Pressure plate, release bearing, clutch fork, master cylinder and slave cylinder.



## Fuel System

Lift pump, fuel pumps and tank sender unit. Throttle body, airflow meter, idle control valve, cold start valve, warm up regulator, overrun cut off valve, throttle potentiometer, fuel accumulator, pressure regulator, map sensor (not injectors).



## Cooling System

Radiator, oil coolers, heater matrix, **water pump**, viscous fan coupling, thermostat and thermostat housing. Air conditioning compressor unit.



## Power Steering

Steering rack and pinion (not gaiters), steering box. Power steering rack and hydraulic pump, electric motor, power steering reservoir and idler box.



## Front and Rear wheel drive

Drive shafts, CV joints, universal joints and couplings. Wheel bearings. Propshaft universal joints and couplings



## Front and Rear suspension

**Coil springs**, upper and lower wishbones and ball joints.



## Braking System

Brake master cylinder, wheel cylinders, load compensator valve, servo. ABS hydraulic pump and sensors.



## Electrical System

**Starter motor, alternator**, ignition coil, electric window and sunroof motors and switches, central locking actuators, heater fan motor, indicator flasher relay, front and rear wiper and washer motors, radiator fan motor, horn and multi function stalk switch.



## Additional Warranty Options (will incur a fee)

### MOT Test Warranty:

May be purchased as a standalone product, but only for vehicles under 10 years and 100,000 miles. Vehicle must have 90 days existing MOT, or be of an age where an MOT has not previously been required. In the event of an MOT test failure, MOT Test Warranty covers specific items listed on the VT30 fail certificate, including lighting, suspension, steering, brakes, seat belts, sensors. Protection is available for the next 1, 2 or 3 consecutive MOT tests.

Claim limit per failed MOT is £750 (£25 excess).

### Automotion® Breakdown Assistance:

May only be purchased with an Automotion Gold or Silver cover, i.e cannot be sold as a standalone product. Automotion® may provide assistance at the roadside or your home; if your car won't start, has run out of fuel or even for an accident. Automotion® will either get you back on the road, or recover you to the nearest authorised repairer.

- Breakdown Assistance
- Home start
- Recovery to nearest authorised repairer.

## Additional information

This document provides summary of cover only, for full details of all Your warranty benefits, terms, conditions and exclusions, please ask for a copy of the warranty booklet, which is available on request from your selling dealer. You should read the Automotion Used Mechanical Breakdown warranty certificate, a copy of which will be provided immediately after Your warranty is taken out. On receipt of Your warranty certificate, You will have time to decide if You wish to cancel the warranty - see "Your Right of Cancellation" below.

The Automotion Mechanical Breakdown Warranty is administered by Automotion Administration.

### Significant Exclusions or Limitations

- To qualify for the Automotion Used Mechanical Breakdown warranty, Your vehicle must not
  - a) Be more than 10 years old, with more than 100,000 miles on the odometer on the date of purchase, for Automotion Gold or Silver cover.
  - b) Be more than 15 years old, with more than 150,000 miles on the odometer on the date of purchase, for Automotion Silver cover.
- Failure of a covered item, due to wear and tear, will not be covered by the Automotion Silver warranty.
- To maintain cover under the warranty, You must have the vehicle serviced in accordance with the manufacturer's guidelines as set out in their handbook.
- The MOT Test warranty is only available on vehicles less than 10 years old and with less than 100,000 miles on the odometer, on the date of purchase. The MOT Test warranty can be purchased either with the Automotion warranty or on its own, provided the vehicle has more than 90 days remaining to the expiry date of the current MOT Test, or must be of an age where an MOT Test has not previously been required.
- Cover does not include damage attributable to negligence, impact or road traffic accident or any other extraneous cause.

### Queries and Claims Procedure

(see Warranty Booklet for full details)

In the event that You have reason to claim, You should take the vehicle to Your supplying dealer or an Authorised Repairer. Full details of how to make a claim are included in the warranty booklet.

The Administrator for the warranty is:-

Automotion Administration  
1 Coval Wells  
Chelmsford  
Essex  
CM1 1WZ  
Tel 0800 0778 489

To whom you should address any queries in respect of the warranty.

### Right of Cancellation

(See warranty certificate for full details)

You have a statutory right to cancel the warranty within 14 days, starting on the later of the date You enter into the agreement, or, if different, the date You receive the warranty certificate. You are only entitled to cancel the complete warranty i.e. You cannot cancel just one of the Sections.

To cancel the warranty, please contact the dealer from whom You purchased the warranty or, alternatively, write to the Administrator at the following address:-

Automotion Administration  
1 Coval Wells  
Chelmsford  
Essex  
CM1 1WZ  
Tel 0800 0778 489

On receipt of Your notice of cancellation (within 14 days), You will be entitled to the following refund in respect of the fee paid for this warranty product:-

- i. A full refund of the fee in the event that You have not received any payment under the warranty;
- ii. A refund of the difference, where the fee is in excess of any payments that have been made under the warranty;
- iii. No refund where the payment(s) that have been made under the warranty exceed the fee.

In the event that You wish to cancel at any other time (after 14 days), You will not be entitled to a return of any part of the fee paid.

### Complaints procedure

Although We aim to please, things can sometimes go wrong. We would rather You told Us if You are not completely satisfied.

Therefore in the event of any complaint, You should in the first instance write to

Automotion Administration  
1 Coval Wells  
Chelmsford  
Essex  
CM1 1WZ

In the unlikely event that You cannot resolve the matter to Your complete satisfaction with the Administrator, You should write to your selling dealer. You will find Our contact details on the Warranty Certificate.

Your statutory rights as a consumer are not affected by the terms of this certificate.

**Automotion® Administration**

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5393GC/AUTOMOTIONWARRANTY/JUN2018